

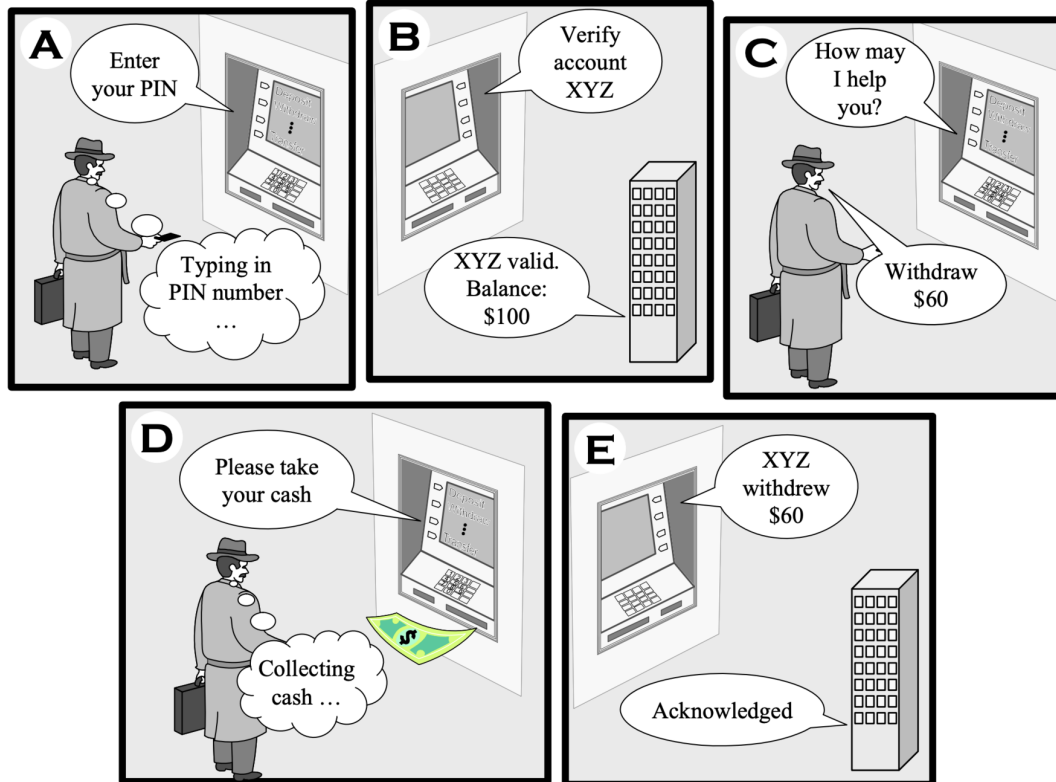
# COMP1531

## 3.4 - Use Cases

# Uses cases

- Represent a *dialogue* between the user and the system, with the aim of helping the user achieve a business goal
- The user initiates *actions* and the system responds with *reactions*
- They consider the system a black box

# Example



# Representations

- Informal list of steps
- Use-Case diagrams
- Cockburn style

# Initial template

**Use Case:** <the name should be the goal as a short active verb phrase>

**Goal in Context:** <a longer statement of the goal, if needed>

**Scope:** <what system is being considered black-box under design>

**Level:** <one of: Summary, Primary task, Subfunction>

**Preconditions:** <what we expect is already the state of the world>

**Success End Condition:** <the state of the world upon successful completion>

**Failed End Condition:** <the state of the world if goal abandoned>

**Primary Actor:** <a role name for the primary actor, or description>

**Trigger:** <the action upon the system that starts the use case, may be time event>

# ATM Example

**Use Case:** Withdraw Money

**Goal in Context:** Customers need to withdraw money from their accounts without entering the bank

**Scope:** ATM, banking infrastructure

**Level:** Primary Task

**Preconditions:** The customer has an account with the bank

**Success End Condition:** The customer has the money they needed to withdraw

**Failed End Condition:** The customer has no money

**Primary Actor:** Customer

**Trigger:** Customer puts card into ATM

# Steps taken

MAIN SUCCESS SCENARIO

<put here the steps of the scenario from trigger to goal delivery,  
and any cleanup after>

<step #> <action description>

# ATM Example

## MAIN SUCCESS SCENARIO

Step 1. ATM asks customer for pin

Step 2. Customer enters pin

Step 3. ATM asks bank to verify pin and account

Step 4. Bank informs ATM of validity and balance of account

Step 5. ATM asks customer what action they wish to take

Step 6. Customer asks to withdraw an amount of money

Step 7. ATM Dispenses money to customer

Step 8. ATM informs bank of withdrawal



# In More Depth

- Can be used to model variations in steps (e.g. Insufficient funds)
- If you wish to know more about use cases, see here:
  - [Software Engineering - Ivan Marsic](#) (Chapter 2, Section 4)
  - <http://www.cs.otago.ac.nz/coursework/cosc461/uctempla.htm>
  - [Writing Effective Use Cases - Alistair Cockburn](#)