

# SE 2011

## Project Management - Scheduling

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# What is a Schedule

A plan for how the project resources will be applied to do the job over time:

- ▶ **When** will tasks be undertaken
- ▶ **What** resources will be applied to the tasks:
  - ▶ Which *staff* will perform the tasks,
  - ▶ What *equipment* will be used,
  - ▶ What *materials/other inputs* will be used.

# Why bother?

- ▶ Determine feasibility: can the project outcome be delivered within the time/resource constraints?
- ▶ Optimize use of resources (particularly when shared with other projects/activities)
- ▶ Enable progress/performance tracking.
- ▶ Manage stakeholder expectations.
- ▶ Enable re-planning analysis in response to unexpected events.

# Inputs to Scheduling

- ▶ Work breakdown structure
- ▶ effort estimates
- ▶ task relationships
- ▶ resources (people, equipment, materials)
- ▶ risk analysis (e.g. measures of uncertainty in effort estimates)

# Scheduling for Optimization

One of the aims of scheduling is to optimize the use of resources:

- ▶ time
- ▶ staff
- ▶ equipment
- ▶ money

Sometimes (e.g., this course!) all but one resource is fixed and you just need to manage the remaining one (time).

In general, there may be conflicts, e.g. a schedule that optimizes time (early project completion) may require more money.

# Example

Project: build a city house and vacation home

Available builders (each capable of only one job at a time):

- ▶ Alice's Constructions quotes:  
city: 5 months, \$400K, vacation: 3 months \$400K
- ▶ Bob the Builder quotes:  
city: 4 months, \$450K, vacation: 4 months \$450K

City	Vacation	Time	Cost
A	A	8 months	\$800K
A	B	5 months	\$850K
B	A	4 months	\$850K
B	B	8 months	\$900K

# Estimating Effort

To develop a schedule, we need an idea of how long each activity/task will take.

Best done:

- ▶ bottom up: from lowest levels of WBS,
- ▶ by the person who will do the work,
- ▶ based on historical data, if it exists,
- ▶ based on measures of outcome complexity (e.g. function points, lines of code/text),
- ▶ taking into account uncertainties.

# Estimating Effort: uncertainty

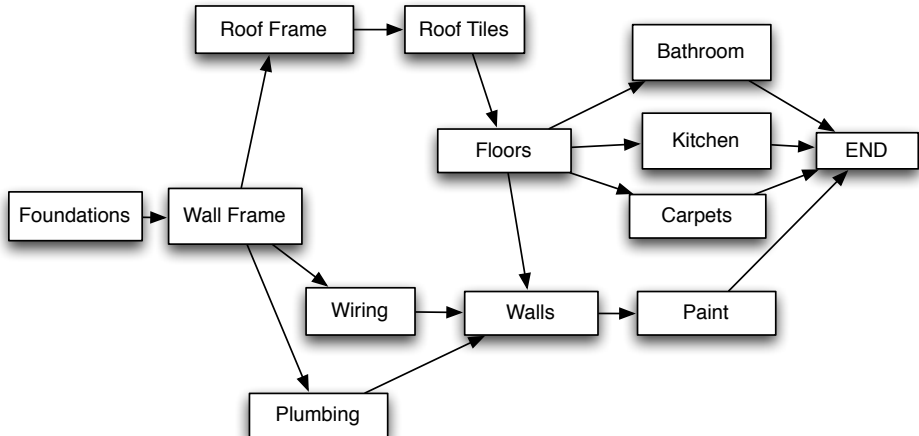
Ways to accommodate uncertainty about estimate:

- ▶ best guess + safety factor (e.g. 20%)
- ▶ beta distribution:

$$(\textit{optimistic} + 4 \times \textit{expected} + \textit{pessimistic})/6$$

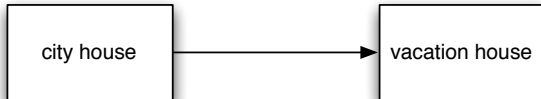


# Precedence Constraints

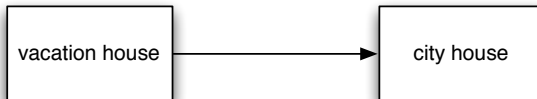


# Resource Constraints may add Precedence Constraints

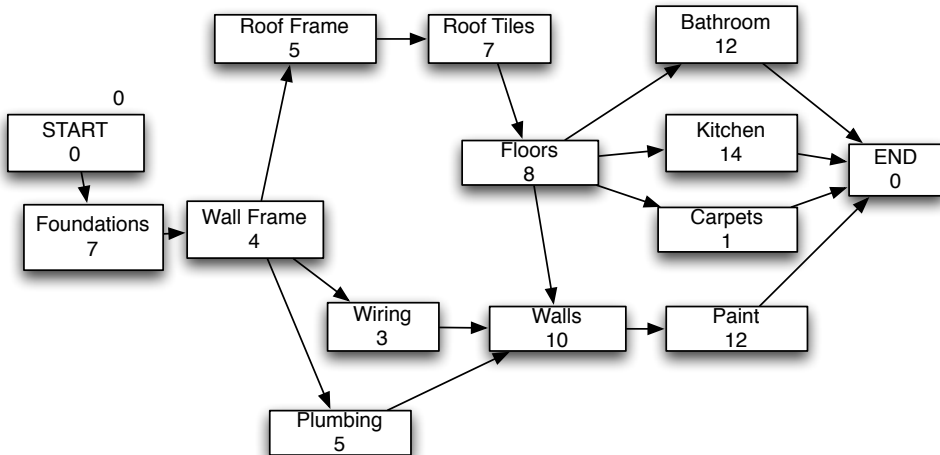
If using just one builder:



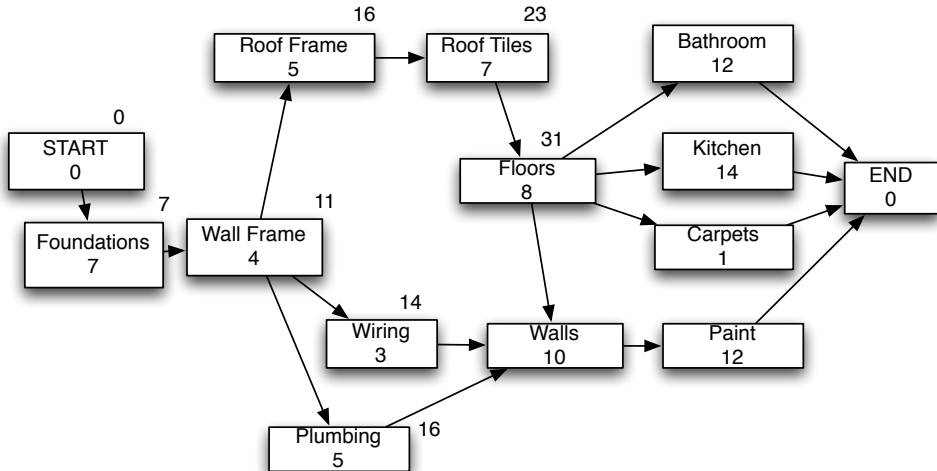
OR



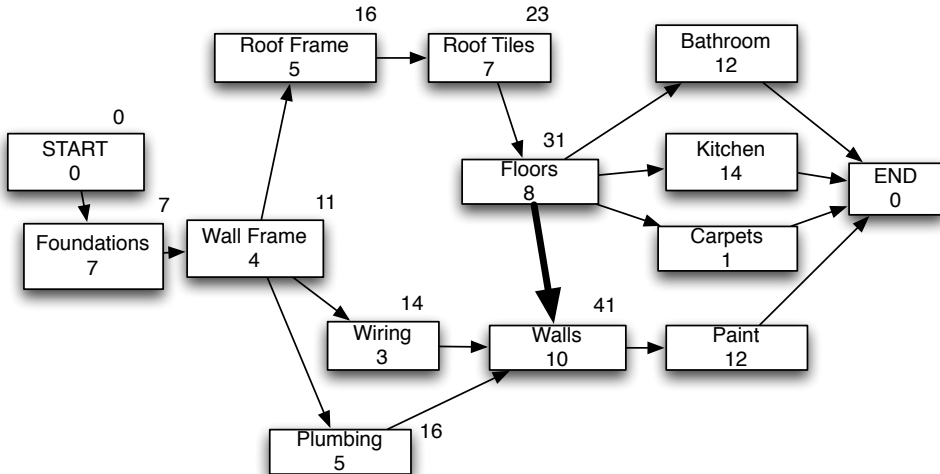
# Computing Minimal Completion Time



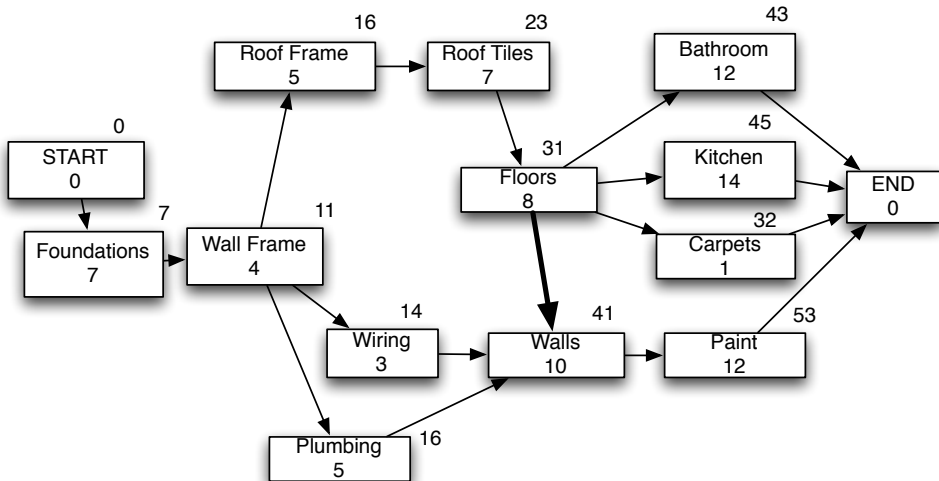
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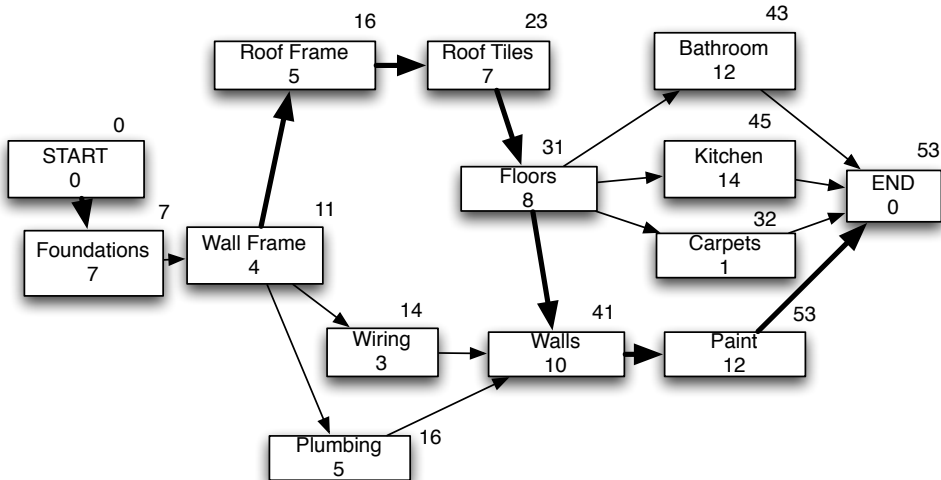
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# Critical Path



# Critical Path

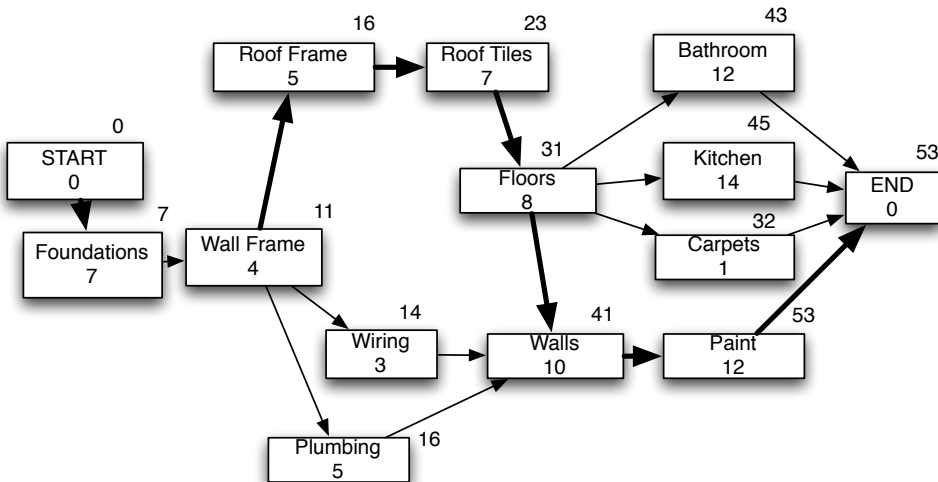
A path from START to END is *critical* if the sum of its activity durations are equal to the minimal completion time.

- ▶ Any delay on an activity on the critical path increases minimal completion time.
- ▶ Delays between end of an activity on the critical path and start of the next increase minimal completion time.
- ▶ Attempts to decrease minimal completion time should focus first on activities on the critical path (e.g. add resources to such an activity, delete/modify an activity)



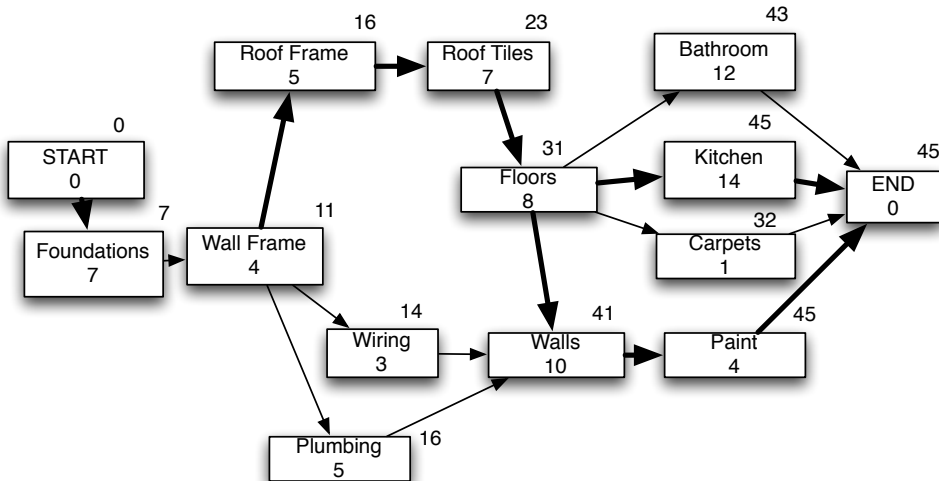
# Optimizing an Activity on the Critical Path

Suppose we hire 3 painters rather than 1.



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A *schedule* is a mapping *start* from Activities/Tasks to times

$$end(t) = start(t) + duration(t)$$

**Condition:** If task  $t_1$  must precede  $t_2$  then  $end(t_1) \leq start(t_2)$

# Project Management Software

Implements critical path computation, schedule construction, and much more ..

- ▶ Microsoft Project
- ▶ Project Libre (free software)  
<http://sourceforge.net/projects/projectlibre/>